

Transition for www.citizensfla.com

January 27, 2016

While Citizens deploys the newly redesigned www.citizensfla.com on Monday, February 1, website users may experience minor disruptions during the weekend of Saturday, January 30 through Sunday, January 31.

Any disruptions will not affect Citizens' systems (PolicyCenter[®], Property Insurance Clearinghouse, etc.).

If you need to access Citizens' systems during this time, save each system link to your browser favorites before this weekend:

1. Access the system in Internet Explorer[®]
2. Click Favorites in the menu bar
3. Select Add to favorites...
4. The Add a Favorite window will open
 - You can rename the link in the Name: field
 - You can choose where to save the link in the Create in: field
5. Click Add

To access a saved link, click on its name in the menu bar's Favorites drop-down menu.

Note: Links to Citizens systems (PolicyCenter, clearinghouse, etc.) will not change when the new website goes live on Monday, February 1. However, any direct shortcuts you have to the Citizens website will redirect to the homepage at www.citizensfla.com.

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