

New Citizens Learning Center

July 06, 2020

Citizens announces the launch of Citizens Learning Center (CLC), your gateway to online learning modules, recorded webinars, and registration for Citizens webinars and classroom training. It's now live and available to credentialed agents and licensed customer service representatives.



Figure 1: Citizens Learning Center homepage

Access

You can access CLC by logging in to the *Agents* site and selecting **Citizens Learning Center** from the *Systems* drop-down menu.

Citizens will continue to send training bulletins and post webinar and class trainings on our *Training* page. Links in the training bulletins and the *Training* page will direct users to CLC.

Notes:

- You must access our live webinars through CLC.
 - Pop-up blockers must be turned off to launch online courses.
 - Once you have registered for an upcoming event, CLC will email you a confirmation and calendar link.
 - CLC offers mobile capability, which enables access using mobile devices supported by iOS and Android.
 - Noncredentialed APs cannot access CLC at this time. Citizens soon will provide login credentials and a CLC webinar to these APs.
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Resources

Citizens has prepared two quick start guides to assist you with CLC basics, one for computer access and the other for use via the Cornerstone Learn app. The guides are located on the *Personal* and *Commercial* training pages of the *Agents* site under *General*

- [Citizens Learning Center - Quick Start Guide](#)
- [Citizens Learning Center - Quick Start Guide \(Mobile\)](#)

Citizens will provide CLC webinars in the future.

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